Service Bulletin

Mazda Motor of America, Inc. 7755 Irvine Center Drive Irvine, California 92718 Telephone (714) 727-1990



Category S Applicable Model/s 1995-96 Millenia

Subject CREAKING / KNOCKING N

CREAKING / KNOCKING NOISE FROM REAR OF VEHICLE

Bulletin No.	014/96
Issued	04/18/96
Revised	

APPLICABLE MODELS

All 1995-96 Millenia

DESCRIPTION

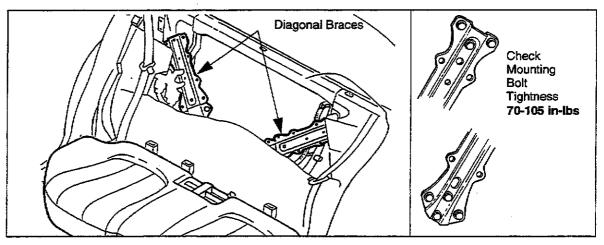
A creaking or knocking noise may be heard while driving over bumps or making turns. This noise may be caused by loose diagonal braces (behind the rear seat).

If a customer complains of this noise, repair the vehicle according to the instructions in this bulletin.

REPAIR PROCEDURE

NOTE: Service Manager should place a copy of this bulletin in the appropriate section of the NVH manual.

- 1. Verify the concern.
 - If the noise is coming from the rear of the vehicle as described above, proceed to step 2.
 - If the noise is not coming from the rear of the vehicle or is not consistent with the symptoms described above, refer to the NVH manual or workshop manual for troubleshooting and repair instructions.
- 2. Remove the rear seat and inspect the right and left diagonal braces for tightness.
 - If the three (3) upper or four (4) lower mounting bolts are loose, torque to 70-105 in-lbs.
 - If the mounting bolts are not loose, refer to the NVH or workshop manual for troubleshooting and repair instructions.
- 3. Road test the vehicle to verify the repair.



WARRANTY INFORMATION

(Applies to verified customer complaints on vehicles covered under normal warranty. Refer to the SRT microfiche for warranty term information.)

Warranty Type:

Α

Symptom Code:

82

Damage Code:

96

Part Number Main Cause:

T001 56 55Y

Quantity:

n

Operation Number:

XX0824RX

Labor Hours:

0.5Hrs.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools / equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourseffers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership.