# Service Bulletin

Mazda North American Operations irvine, CA 92618-2922



Subject:

CREAK/SQUEAK NOISE FROM REAR SUSPENSION

Last Issued: 02/28/2000

# APPLICABLE MODEL(S)/VINS

All 1995-2000 Millenia.

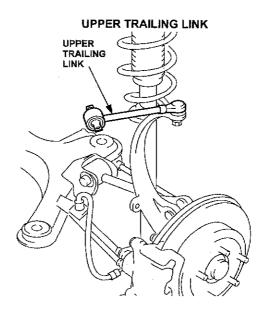
## DESCRIPTION

When driving at slow speeds, entering driveways, driving over speed bumps in parking lots, or driving on rough roads, a creak or squeak noise may be heard from the rear suspension. This noise may be caused from lack of lubrication at the ball joint area of the upper trailing link(s). The noise may also be heard by pushing down on the rear of the vehicle when stopped. An improved part with an increased diameter ball joint and improved lubricant is available to resolve this concern.

Customers having this concern should have their vehicle repaired using the following procedure.

#### REPAIR PROCEDURE

- 1. Verify customer concern.
- Remove both rear upper trailing links and determine if noise is still present. Refer to Workshop Manual (02-14).



If noise is still present, re-attach upper trailing links and inspect other rear suspension components for

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safety maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership.

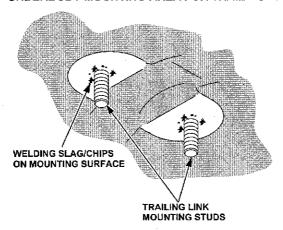
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source of the noise.

If noise is not present, replace both upper trailing links with the modified part.

**NOTE:** Before installing new links, check the base of each mounting stud (body side) for excess weld slag/chips. If found, remove them with hammer and chisel.

#### UNDERBODY MOUNTING AREA FOR TRAILING LINK



## 3. Verify repair.

# PART(S) INFORMATION

Part Number	Description	Qty.	Notes	
T001-28-D00B	Upper Link	2		

## WARRANTY INFORMATION

**Note:** This information applies to verified customer complaints on vehicles covered under normal warranty. Refer to the SRT microfiche for warranty term information.

Warranty Type	A 83	
Symptom Code		
Damage Code	9C	
Part Number Main Cause	See PART(S) INFORMATION	
Quantity	2	
Operation Number / Labor Hours	R0504CRX / 1.3 both left & right upper trailing arm links	